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- 10) What type of technical support is available?
- 11) What capabilities, features, or accessories distinguish this product from others on the market?

CompuGroup Medical	Hex Laboratory Systems	NovoPath Inc
Phoenix (800) 359-0911; www.cgm.com	Encinitas, Calif (800) 729-2085; www.hexlab.com	Princeton, NJ (877) 668-6123; www.novopath.com
CGM LabDaq	Lab/Hex	NovoPath anatomic pathology software system
Version 4.11; October 2014	LH81S; January 2015	Version 8.0; 2013
 bar coding and label printing business intelligence component charge capture and billing electronic review and documentation of QC integrated client services module inventory management LOINC codes medical necessity checking (ie, ICD and CPT checking) online test-utilization guidelines patient portal patient scheduling scanning images or documents specimen storage staff scheduling trending of results voice recognition Web access for order entry and access to results wide area network environments other 	 bar coding and label printing business intelligence component charge capture and billing electronic review and documentation of QC integrated client services module inventory management LOINC codes medical necessity checking (ie, ICD and CPT checking) online test-utilization guidelines patient portal patient scheduling scanning images or documents specimen storage staff scheduling trending of results voice recognition Web access for order entry and access to results wide area network environments other 	 bar coding and label printing business intelligence component charge capture and billing electronic review and documentation of QC integrated client services module inventory management LOINC codes medical necessity checking (ie, ICD and CPT checking) online test-utilization guidelines patient portal patient scheduling scanning images or documents specimen storage staff scheduling trending of results voice recognition Web access for order entry and access to results wide area network environments other
Lab orders, access to results, medical necessity checking, label printing Windows 2008 R2 or Windows 2012 and	All functions	All, if the web browser option is selected
Windows 7	Red Hat Linux	MICTOSOIL
Oracle	Thoroughbred Basic	Microsoft SQL
No	No	Yes, done automatically when processing a case
 blood banking cytology microbiology molecular diagnostics pathology other 	 blood banking cytology microbiology molecular diagnostics pathology other 	 blood banking cytology microbiology molecular diagnostics pathology other
 bedside or handheld ID systems central data repositories electronic medical records (EMRs) hospital information systems laboratory automation systems microbiology instruments pharmacy systems point-of-care instruments practice management and billing systems public health surveillance systems reference lab systems other 	 bedside or handheld ID systems central data repositories electronic medical records (EMRs) hospital information systems laboratory automation systems microbiology instruments molecular diagnostic instruments pharmacy systems point-of-care instruments practice management and billing systems public health surveillance systems public health systems other 	 bedside or handheld ID systems central data repositories electronic medical records (EMRs) hospital information systems laboratory automation systems microbiology instruments molecular diagnostic instruments pharmacy systems point-of-care instruments practice management and billing systems public health surveillance systems reference lab systems other
Standard support is offered 8 $_{\rm AM}$ to 11 $_{\rm PM}$ ET; 24/7 support is also available.	24/7 via phone and internet access to lab server	Varies per laboratory need, ranging from business hours to 24/7/365.
User-defined rules improve workflow while minimizing errors; HL7 interfaces to electronic health records, billing software, and reference laboratories; supports complete integration of laboratory data to ensure that facilities remain compliant with new regulations. Quality control module aligns with quality assessment plan and assists with inspections.	Flexbility, stability, affordability; custom services; integrated billing with all necessary features; molecular and genetic features; quick response time for customer support.	The anatomic pathology LIS tailors workflow and offers modules for molecular, FISH, cytogenetics, and flow cytometry. The outreach module delivers reports via web, fax, email, and HL7 interfaces. CytoTouch, Lean process improvement, and voice dictation modul streamline workflow and patient safety. System will interface to HL7 software an hardware, acting as middleware.

Orchard Software Corp

Carmel, Ind (800) 856-1948; www.orchardsoft.com

Psyche Systems Corp

Milford, Mass (508) 473-1500; www.psychesystems.com

Orchard Harvest LIS WindoPath LIS Version 9.0; December 2014 Version 8: 2014 bar coding and label printing bar coding and label printing business intelligence component business intelligence component charge capture and billing charge capture and billing electronic review and documentation electronic review and documentation of QC of QC □ integrated client services module ■ integrated client services module inventory management inventory management LOINC codes LOINC codes medical necessity checking (ie, ICD medical necessity checking (ie, ICD and CPT checking) online test-utilization guidelines and CPT checking) online test-utilization guidelines patient portal patient portal patient scheduling □ patient scheduling scanning images or documents scanning images or documents specimen storage specimen storage staff scheduling □ staff scheduling trending of results trending of results voice recognition voice recognition Web access for order entry and access Web access for order entry and access to results to results wide area network environments wide area network environments other other Order entry and results retrival through Web-based access for order entry and electronic medical record (EMR) modules result retrieval. and add-ons Server: Windows 2008 R2 SP1. 64-bit or Microsoft Windows later, Client workstation: Windows 7 Pro SP1, 64-bit or later. 4D Microsoft SQL Server Archiving is an available feature but is not Recommended; tailored to company required. Archiving frequency is determined workflow. by laboratory volume. blood banking blood banking cytology cytology microbiology microbiology molecular diagnostics molecular diagnostics pathology pathology □ other other bedside or handheld ID systems bedside or handheld ID systems central data repositories central data repositories electronic medical records (EMRs) electronic medical records (EMRs) hospital information systems laboratory automation systems hospital information systems Iaboratory automation systems microbiology instruments microbiology instruments molecular diagnostic instruments molecular diagnostic instruments □ pharmacy systems pharmacy systems point-of-care instruments point-of-care instruments practice management and billing practice management and billing systems systems public health surveillance systems public health surveillance systems reference lab systems reference lab systems other other Orchard offers three support options according to an organization's needs Telephone; web-based support; in-person and budget. All options include software upgrades and installation.

Agility; hybrid reports, including results from different lab disciplines using a single LIS platform; lab-managed application; minimal need for vendor customization; updates and upgrades included; awardwinning support. Easy-to-use; customized to fit the lab's specific needs and specialty at a competitive price. Dynamic customizable reports and final results management for operational snapshots. Interfaces to hospital information systems, EMRs, instruments, and devices.

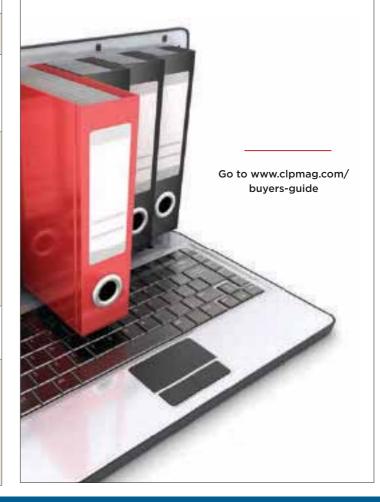
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Schuyler House	Sunquest Information Systems	Xifin
Valencia, Calif (800) 706-0266; www.schuylab.com	Tuscon, Ariz (877) 239-6337; www.sunquestinfo.com	San Diego (858) 793-5700; www.xifin.com
SchuyLab	Sunquest Laboratory	Xifin LIS Anywhere (formerly PathCentral)
Version 3.2.0; 2015	7.3; 2015	2.1; December 2014
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SchuyNet module allows users to order tests and view results only.	None at this time	Cloud-based solution is accessible to web browsers (IE, Chrome, Firefox).
Windows XP, Vista, 7, and 8	IBM AIX or HP UX	Windows
Pervasive SQL and FairCom C-Tree	InterSystems Caché	MS SQL
No	System offers three options for long-term storage: data can be copied to tape for creation of microfiche, to a dedicated online archive disk drive, or to a removable disk.	No
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24 hours per day, 7 days per week	Available 24 hours via phone and remote access.	24/7 support available online and telephone support available 6 AM to 7 PM, Monday-Friday (Pacific Time).
Only vendor to offer a free manual-entry verison of an LIS; LIS is module-based so customers only purchase the modules they need; additional modules are available as the lab grows so users never outgrow their system.	Comprehensive and consolidated database between clinical pathology and anatomic pathology, including business intelligence and molecular modules.	Cost-effective, cloud-based LIS. Cloud delivery removes costly IT requirements, scales readily for any size laboratory, and facilitates collaboration and information sharing via a unique "web service layer." Complete suite of tailored modules and logic-driven reports for pathology, esoteric, and pharmacogenomics labs.