CLINICAL LAB PRODUCTS MAGAZINE
LIS SURVEY QUESTIONNAIRE

Name of Vendor: **Computer Service & Support, Inc. (LIS)**
Contact person: Jim O'Neill
E-mail address: jimjr@csslis.com
Phone: 800-336-4277
Address: 2106 New Rd. Linwood, NJ 08221
Web site: www.csslis.com

1. What is the product name of your company's LIS: CLS-2000
(For multiple products, please complete separate questionnaires.) What was the release
date of its most recent version: ver. 8.0

2. How many live systems are installed worldwide (with multi-site installations counted
as one system): 88

3. When did your first installed LIS go live: 1980
What was the date of your most recent installation: September 10th, 2007

4. Does your LIS handle:
[]bar coding/label printing: YES
[]charge capture/billing: YES
[]cumulative reporting across facility encounters: YES
[]image display within reports: YES
[]integrated chemistry, hematology, and microbiology reporting: YES
[]inventory: YES
[]management/quality reporting: YES
[]multisite blood banking: NO
[]multisite inventory: YES
[]multisite testing: YES
[]online test-utilization guidelines: YES
[]outreach client services: YES
[]patient scheduling?
[]preauthorization/coding validation: YES
[]remote physician ordering: YES
[]remote results reporting: YES
[]scanned entry of paper-based external results: Available 1st quarter 2008
[]specimen storage: YES
[]telepathology: NO
[]trending of patient results: NO
[]voice recognition: NO
[]work flow/staff scheduling: NO

5. Which LIS functions are accessible via Web browser?
[]none
[]some (specify):   Order & Reporting
[]all

6. What internal modules (not interfaces) are available for, or included in, your LIS?
[]blood banking: NO
[]chemistry/hematology: YES
[]cytology: YES
[]microbiology: YES
[]molecular diagnostics :   YES
[]pathology: YES
[]other specialized applications (specify):   Billing & Electronic Claims, Long Term
                                care and PPS module.

7. How does your LIS distribute results (specify all formats):

8. Have you installed LIS interfaces with:
[]bedside/handheld ID devices: NO
[]central data repositories: YES
[]electronic medical records: YES
[]hospital information systems: YES
[]laboratory automation systems: YES
[]microbiology systems: YES
[]pharmacy systems: NO
[]physician office management systems: YES
[]point-of-care testing instruments: NO
[]public health surveillance systems/registries: YES
[]reference laboratories: YES
[]single automated instruments: YES

9. What is the operating system for your LIS (Unix, Windows, etc.):   LINUX,
                                UNIX & Windows workstation.

10. Does installing your LIS require custom programming: NO

11. What is your LIS pricing structure:
[]hardware and software purchase/license with ongoing maintenance fees: YES
[]software purchase/license with ongoing maintenance fees: YES
[]flat-fee application service provider: YES
[]per-transaction application service provider   YES – Web Solutions
[]other (describe):_____

12. How many LIS-support personnel does your company employ: YES

13. What are your highest-volume and lowest-volume LIS installations:
in tests per year: 2.3 million and 40,000
in number of workstations: 50+ and 2

14. What types of system failover and data recovery are performed automatically: RAID -5 & multi-processor.

15. In addition to traditional technical support, what resources are available to help users resolve questions: On-line support manual.

16. To which data standards does your software adhere: HIPAA, CLIA, ANSI and NPI.

17. Is your company ISO 9001:2000 certified: NO

18. In brief, how does your LIS (not your company) differ most from competing products: CSS provides comprehensive LIS, Billing & Secured Web reporting and ordering systems. The web products are browser based allowing the laboratory to provide secure access, reporting and ordering tolls without the need to provide or maintain hardware or application software at the physician / client's facility.